

क्रम संख्या/  
S.No.SSE/2012

239993

केन्द्रीय माध्यमिक शिक्षा बोर्ड, दिल्ली  
Central Board of Secondary Education, Delhi  
माध्यमिक विद्यालय परीक्षा (सत्र : 2010-12)

पंजीकरण सं.

Registration No. : C/SE/12/04508/00231

SECONDARY SCHOOL EXAMINATION (SESSION : 2010 - 12)

ग्रेड शीट सह निष्पादन प्रमाण पत्र Grade Sheet cum Certificate of Performance

यह प्रमाणित किया जाता है कि This is to certify that  
माता/पिता/संरक्षक का नाम

JOBANPREET KAUR

अनुक्रमांक Roll No. : 2200085

Mother's/Father's/Guardian's Name

LAKHWINDER KAUR / BALDEV SINGH

जन्म तिथि Date of Birth

29/03/1995 29TH MARCH NINETEEN HUNDRED NINETY FIVE

विद्यालय School

04508-S D S P PUBLIC SCHOOL G T RD RAYYA AMRITSAR PB

का निष्पादन निम्नानुसार रहा has performed as follows :

1 (क)(A) : शैक्षणिक निष्पादन Academic Performance : भाग Part-1 शैक्षिक क्षेत्र Scholastic Areas

विषय कोड तथा नाम Subject Code and Name	कक्षा Class IX				कक्षा Class X			
	Grade FA	Grade SA	Overall Grade (FA+SA)		Grade FA	Grade SA	Overall Grade (FA+SA)	
			Grade	Grade Point (GP)			Grade	Grade Point (GP)
101 ENGLISH COMM.	B1	D	C2	05	B1	D	C1	06
004 PUNJABI	A2	B1	A2	09	A2	B1	B1	08
041 MATHEMATICS	B2	E2	C2	05	B2	E2	C2**	05
086 SCIENCE	B1	E1	C2	05	A2	E2	C2	05
087 SOCIAL SCIENCE	C1	E1	C2	05	B1	E2	C2	05
085 HINDI COURSE-B	B2	C1	B2	07	B2	C2	C1	06

संचित ग्रेड बिन्दु का औसत (सीजीपीए) Cumulative Grade Point Average (CGPA) :

05.8

सीजीपीए, अध्ययन की योजना के अनुसार, अतिरिक्त छठे विषय को छोड़कर सभी विषयों में अर्जित ग्रेड बिन्दुओं का औसत है।  
ग्रेड बिन्दु की निर्देशात्मक समानता तथा अंकों की प्रतिशतता की गणना निम्नानुसार की जा सकती है :

- विषयवार अंकों की निर्देशात्मक प्रतिशतता =  $9.5 \times$  विषय का जीपी
- अंकों की समग्र निर्देशात्मक प्रतिशतता =  $9.5 \times$  सीजीपीए

As per Scheme of Studies CGPA is the average of Grade Points obtained in all the subjects excluding additional 6<sup>th</sup> subject.  
An indicative equivalence of Grade Point and Percentage of Marks can be calculated as follows :

- Subject wise indicative percentage of marks =  $9.5 \times$  GP of the subject
- Overall indicative percentage of marks =  $9.5 \times$  CGPA

1 (ख)(B)

1 (ख)(B)	कक्षा Class IX	ग्रेड Grade	कक्षा Class X	ग्रेड Grade
	वर्णनात्मक उल्लेख Descriptive Indicators		वर्णनात्मक उल्लेख Descriptive Indicators	
कार्य शिक्षा Work Education	"Collaborates, is motivated and sticks to time schedules. Shows innovative approach, is helpful and adopts positive attitude."	A	"Is innovative, gets involved and is ready to assist and guide others. Displays understanding of real life situations."	A
कला शिक्षा Art Education	"Is innovative with original ideas and good observation skills. Co-relates art with real life situations and attempts to understand and appreciate other arts/artists."	A	"Is artistic, has original ideas and is creative. Has the knowledge to understand and appreciate works of art and artists."	A
शारीरिक एवं स्वास्थ्य शिक्षा / खेल कूद Physical and Health Education / Games	"Displays determination and team spirit. Possesses agility and physical fitness. Has good knowledge of different sports with their rules and safety measures."	A	"Possesses co-ordination, agility and balance and takes part in the physical and health education events and programmes at various levels."	A

2 (क)(A) जीवन कौशल Life Skills :

भाग Part - 2 : सह-शैक्षिक क्षेत्र Co-Scholastic Areas

चिंतन कौशल Thinking Skills	"Possesses an independent, flexible approach to situations. Knows how to deal with people and situations."	B+	"Has creative and critical thought process and the capability to identify a problem and take appropriate decisions."	A
सामाजिक कौशल Social Skills	"Is helpful, exhibits good inter-personal skills and is a good listener. Is aware of the social norms and responds appropriately."	A	"Is empathetic, exhibits good interpersonal and communication skills."	A
भावनात्मक कौशल Emotional Skills	"Is self confident, empathetic and optimistic. Is able to overcome adverse situations gracefully, and can handle stress well. Expresses feeling and emotions in class."	A	"Is able to overcome weaknesses, stress and negative emotions. Is helpful and empathetic"	A





2 (ख)(B) अभिवृत्तियाँ एवं मूल्य Attitudes and Values :

अभिवृत्ति (के प्रति) Attitude towards	वर्णनात्मक उल्लेख Descriptive Indicators	ग्रेड Grade	वर्णनात्मक उल्लेख Descriptive Indicators	ग्रेड Grade
अध्यापक Teachers	"Is respectful towards teachers and has a courteous disposition. Hardly breaks the school norms and regulations. Ready to help teachers and communicates and confides in them."	A	"Has a courteous disposition and is respectful towards teachers. Always follows school rules and regulations. Ready to help teachers."	A
सहपाठी School-mates	"Expresses ideas with classmates and respects opposite gender. Has a good rapport with peers, interacts effectively with classmates. Sensitive towards differently-abled schoolmates and is tolerant to diversity."	A	"Is sensitive and supportive towards peers and differently-abled schoolmates. Expresses ideas freely in a group and is receptive to opinions and suggestions. Displays sensitivity to differences and is kind and helpful."	A+
विद्यालय कार्यक्रम School Programmes	"A regular participant in most of the school programmes and events. Is responsible and demonstrates a healthy school spirit. Takes care of the school property."	A	"Is a keen participant in various school programmes. Displays a school spirit and inspires others."	A
पर्यावरण Environment	"Is environmentally aware, sensitive and responsible, participates in environment related activities at school and community levels."	A	"Is environmentally aware, sensitive and responsible towards the concerns of surroundings. Participates in school driven activities."	A
मूल्य प्रणालियाँ Value Systems	"Generally follows value systems and adheres to rules. Respects National Flag and National Symbols. Is honest, polite and responsible. Respects and displays a positive attitude and a spirit of citizenship."	A	"Generally follows value systems and adheres to rules. Is a responsible member of the community, kind and courteous with a respect for diversity, National symbols and monuments."	A

भाग Part - 3 सह-शैक्षिक कार्यकलाप Co-Scholastic Activities

3 (क)(A) सह-शैक्षिक कार्यकलाप Co-Scholastic Activities :

कार्यकलाप Activity				
LITERARY & CREATIVE SKILLS	"Can read and understand literary work. Attempts to express ideas and thoughts and needs guidance to give them a definite shape."	B	"Avid reader, appreciates literary texts, expresses original ideas. Participates in literary and creative activities at school level."	A
ORGANIZATIONAL & LEADERSHIP SKILLS	"Exhibits good organizational skills and can inspire others. Takes part in club activities at school and inter-school levels."	A	"Works hard to deliver assigned jobs effectively and is able to work well in a team."	B

3 (ख)(B) शारीरिक एवं स्वास्थ्य Physical and Health Education :

कार्यकलाप Activity				
SPORTS/INDIGENOUS SPORTS (KHO-KHO ETC)	"Displays talent in an identified sport. Possesses endurance, strength and speed, is agile and flexible with good hand-eye co-ordination, and demonstrates sportsmanship."	A	"Is a good player and a team person. Displays sportsmanship."	B
GARDENING/SHRAMDAAN	"Enjoys the process and exhibits a desire to learn. Seeks information about the various gardening tools to sow, nurture and grow plants. Takes part in shramdaan."	A	"Attempts to enjoy gardening/shramdaan and is keen to do a good job."	B

\*\*\* उन्नत ग्रेड Upgraded Grade

परिणाम Result : QUALIFIED FOR ADMISSION TO HIGHER CLASSES

दिल्ली Delhi

दिनांक Dated 24-05-2012

SHAHEED DARSHAN SINGH PHERUMAN  
PUBLIC SCHOOL, G.T. ROAD, RAYYA (ASR.)  
(C.B.S. Affiliated, 153004P)

प्रधानाचार्य Principal  
(विद्यालय की मोहर Stamp of the School)

परीक्षा नियंत्रक  
Controller of Examinations



ਲੜੀ ਨੰ : /Sr. No.TT14U

SET : C-55

070920

ਪੰਜਾਬ ਸਕੂਲ ਸਿੱਖਿਆ ਬੋਰਡ  
PUNJAB SCHOOL EDUCATION BOARD



ਸੀਨੀਅਰ ਸੈਕੰਡਰੀ (ਬਾਰੂਵੀਂ ਸ਼੍ਰੇਣੀ) ਪਰੀਖਿਆ ਸਰਟੀਫਿਕੇਟ ਸਮੇਤ ਅੰਕ ਸ਼ੁਰੀ  
SENIOR SECONDARY (12TH CLASS) EXAMINATION CERTIFICATE WITH MARKS SHEET



ਪ੍ਰਮਾਣਿਤ ਕੀਤਾ ਜਾਂਦਾ ਹੈ ਕਿ / Certified that : ਜੋਬਨਪ੍ਰੀਤ ਕੌਰ/ JOBANPREET KAUR

ਰੋਲ ਨੰ. / Roll No. : 2014060040

ਰਜਿ.ਨੰ./Regn.No. : B-12-GSP-S-2381/1062

ਪਿਤਾ ਦਾ ਨਾਂ / Father's Name : ਬਲਦੇਵ ਸਿੰਘ/ BALDEV SINGH

ਮਾਤਾ ਦਾ ਨਾਂ / Mother's Name : ਲਖਵਿੰਦਰ ਕੌਰ/ LAKHWINDER KAUR

ਸਕੂਲ / ਜ਼ਿਲ੍ਹਾ School/District : ਗੁਰੂ ਨਾਨਕ ਕਾਲਜੀਏਟ ਸੀਨੀਅਰ ਸੈਕੰਡਰੀ ਸਕੂਲ, ਬਟਾਲਾ (ਗੁਰਦਾਸਪੁਰ)

GURU NANAK COLLEGIATE SENIOR SECONDARY SCHOOL, BATALA (GURDASPUR)

ਨੇ ਸਾਲ

ਮਾਰਚ, 2014

ਵਿੱਚ ਹੋਈ ਸੀਨੀਅਰ ਸੈਕੰਡਰੀ (ਬਾਰੂਵੀਂ ਸ਼੍ਰੇਣੀ) ਪਰੀਖਿਆ ਹੇਠ ਲਿਖੇ ਵਿਸ਼ਿਆਂ ਅਧੀਨ ਦਰਸਾਏ  
MARCH, 2014

ਅੰਕਾਂ ਸਹਿਤ ਪਾਸ ਕੀਤੀ ਹੈ/ appeared in Senior Secondary (12th Class) Examination held in  
and has been declared qualified with subject-wise marks mentioned below:

ਗਰੁੱਪ/Group : ਸਾਇੰਸ/ SCIENCE

ਲੜੀ ਨੰ./ Sr. No.	ਵਿਸ਼ੇ / Subjects	ਲਿਖਤੀ/Theory		ਨਿਰੰਤਰ ਸਰਬ-ਪੱਖੀ ਮੁਲਾਂਕਣ/CCE		ਪ੍ਰਯੋਗੀ/Practical		ਕੁੱਲ ਪ੍ਰਾਪਤ ਅੰਕ / TOTAL MARKS OBTAINED	ਕੁੱਲ ਅੰਕ / TOTAL MARKS	ਗਰੇਡ/ GRADE
		ਪ੍ਰਾਪਤ ਅੰਕ/ Marks Obtained	ਕੁੱਲ ਅੰਕ / Total Marks	ਪ੍ਰਾਪਤ ਅੰਕ/ Marks Obtained	ਕੁੱਲ ਅੰਕ / Total Marks	ਪ੍ਰਾਪਤ ਅੰਕ/ Marks Obtained	ਕੁੱਲ ਅੰਕ / Total Marks			
1.	GENERAL ENGLISH	035	050	023	025	XXX	XXX	058	075	A
2.	GENERAL PUNJABI	019	050	024	025	XXX	XXX	043	075	C
3.	PHYSICS	044	050	028	030	015	020	087	100	A
4.	CHEMISTRY	034	050	028	030	017	020	079	100	A
5.	BIOLOGY	024	050	028	030	016	020	068	100	B
6.										
ਕੁੱਲ ਜੋੜ / Grand Total								335	450	B
ਵਾਤਾਵਰਨ ਸਿੱਖਿਆ / Environmental Education										A
ਕੰਪਿਊਟਰ ਸਾਇੰਸ / Computer Science										A
ਵਾਧੂ ਵਿਸ਼ਾ / Additional Subject										

ਸਾਹਿਬਜ਼ਾਦਾ ਅਜੀਤ ਸਿੰਘ ਨਗਰ  
ਮਿਤੀ: 11-05-2014

ਸਕੱਤਰ





**L** OVELY  
**P** ROFESSIONAL  
**U** NIVERSITY



Jalandhar-Delhi G.T. Road, Phagwara, Punjab (India)-144411

Established by the State Legislature of Punjab through the Lovely Professional University Act and Recognized by UGC under Section 2(f) of the UGC Act, 1956

## Academic Transcript

Student Name : Jobanpreet Kaur

Programme : Bachelor of Science in Airlines, Tourism and Hospitality

Registration no. : 11605330

Father's Name : Mr. Baldev Singh

Mode : Regular (Full Time)

Mother's Name : Ms. Lakhwinder Kaur

Date of initial registration : August,2016

TERM-I		TGPA : 6.24	Equivalent percentage : 56.16 %	
S.No.	Course	*Credits	*Grade	
1	HMT104 :: BASIC COURSE IN FRONT OFFICE	2	C	
2	HMT113 :: BASIC COURSE IN FRONT OFFICE-LABORATORY	1	B+	
3	HMT121 :: TOURISM CONCEPTS	3	B	
4	HMT122 :: AIRLINE OPERATIONS	4	B	
5	HMT125 :: TOURISM DESTINATIONS-I	3	B	
6	HMT130 :: WORKSHOP ON ONLINE DESTINATION MANAGEMENT-I	1	A	
7	HMT218 :: AIRLINE OPERATIONS-LABORATORY	1	A+	
8	PEL103 :: COMMUNICATION SKILLS-I	2	B	
TERM-II		TGPA : 6.43	Equivalent percentage : 57.87 %	
S.No.	Course	*Credits	*Grade	
1	CAP120 :: BASIC COMPUTER SKILLS	1	B	
2	CHE110 :: ENVIRONMENTAL STUDIES	4	B	
3	HMT102 :: FUNDAMENTALS OF FOOD AND BEVERAGE SERVICE	2	A	
4	HMT108 :: FRONT OFFICE OPERATIONS	2	B	
5	HMT111 :: FUNDAMENTALS OF FOOD AND BEVERAGE SERVICE-LABORATORY	2	B+	
6	HMT119 :: FRONT OFFICE OPERATIONS-LABORATORY	1	A	
7	HMT124 :: AIR TRAVEL INDUSTRY	3	B+	
8	HMT126 :: TOURISM DESTINATIONS-II	3	C	
9	HMT132 :: WORKSHOP ON ONLINE DESTINATION MANAGEMENT-II	1	B+	
10	PEL114 :: BUSINESS COMMUNICATION SKILLS-I	2	B	
TERM-III		TGPA : 8.00	Equivalent percentage : 72.00 %	
S.No.	Course	*Credits	*Grade	
1	HMT210 :: FULL TERM INDUSTRIAL TRAINING	16	A	
TERM-IV		TGPA : 5.37	Equivalent percentage : 48.33 %	
S.No.	Course	*Credits	*Grade	
1	ACC213 :: ACCOUNTING FOR HOSPITALITY	4	D	
2	HMT033 :: WORKSHOP ON FIRST AID	1	A	
3	HMT106 :: FOOD AND BEVERAGES SERVICE OPERATIONS	2	B	
4	HMT117 :: FOOD AND BEVERAGES SERVICE OPERATIONS-LABORATORY	2	B	
5	HMT223 :: HOUSEKEEPING AND OPERATIONS IN HOSPITALITY SECTOR	2	C	
6	HMT226 :: HOUSEKEEPING OPERATIONS IN HOSPITALITY SECTOR-LABORATORY	1	A	
7	HMT339 :: EVENT MANAGEMENT-PROJECT	1	A+	
8	MGN313 :: MANAGEMENT PRACTICES AND ORGANIZATIONAL BEHAVIOR	3	C	
9	PEL115 :: BUSINESS COMMUNICATION SKILLS-II	3	D	

Certificate No. : D2000071

Date of issue : 13-Jan-2020

Place : Phagwara (Punjab)

Prepared by

(Officer Incharge)  
Checked & Verified by

For Dean (Examinations)





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## Academic Transcript

Student Name : Jobanpreet Kaur

Programme : Bachelor of Science in Airlines, Tourism and Hospitality

Registration no. : 11605330

Father's Name : Mr. Baldev Singh

Mode : Regular (Full Time)

Mother's Name : Ms. Lakhwinder Kaur

Date of initial registration : August, 2016

TERM-V		TGPA : 6.67	Equivalent percentage : 60.03 %	
S.No.	Course	*Credits	*Grade	
1	HMT129 :: CULINARY TOURISM	2	B	
2	HMT211 :: WORKSHOP ON GLOBAL DISTRIBUTION SYSTEM	1	A	
3	HMT221 :: TRAVEL AGENCY AND TOUR OPERATIONS	3	B	
4	HMT330 :: HUMAN RESOURCE MANAGEMENT FOR HOSPITALITY	3	B	
5	HMT334 :: MICE MANAGEMENT	3	B+	
6	HMT337 :: AIRLINES SERVICE OPERATIONS	2	B+	
7	HMT338 :: AIRLINES SERVICE OPERATIONS-LABORATORY	1	A	
8	PES201 :: SOFT SKILLS	3	B+	
TERM-VI		TGPA : 6.65	Equivalent percentage : 59.85 %	
S.No.	Course	*Credits	*Grade	
1	HMT222 :: WORKSHOP OF AIRCRAFT SAFETY AND EMERGENCY PROCEDURES	1	A+	
2	HMT321 :: MARKETING CONCEPTS AND STRATEGIES IN TOURISM AND HOSPITALITY	3	A+	
3	HMT324 :: SUSTAINABLE TOURISM PLANNING AND DEVELOPMENT	3	C	
4	HMT325 :: AIRPORT MANAGEMENT	3	C	
5	HMT327 :: ETHICAL LEGAL AND REGULATORY ASPECTS OF TOURISM AND HOSPITALITY	3	B	
6	HMT329 :: TOURIST TRANSPORT OPERATORS	3	B+	
7	HMT340 :: WORKSHOP ON COMPUTERIZED HOTEL RESERVATION	1	A	
* The student has successfully completed the Programme in January, 2020.		CGPA : 6.52 Equivalent percentage : 58.68 %		

- \* \* 'Credit' means credit allotted to the course and 'Grade' means grade earned by the student.
- \* Basis of evaluation, grading, minimum CGPA requirement and other information is printed overleaf.
- \* This transcript can be authenticated by submitting the certificate number to [www.lpu.in/authenticate](http://www.lpu.in/authenticate).
- \* The multiplier factor for converting CGPA to equivalent percentage is 9.

Certificate No. : D2000071

Date of issue : 13-Jan-2020

Place : Phagwara (Punjab)

*[Signature]*  
Prepared by

*[Signature]*  
(Officer Incharge)  
Checked & Verified by

*[Signature]*  
For Dean (Examinations)



# Lovely Professional University

Established by an Act of the Legislature of the State of Punjab, the Lovely Professional University Act, 2005 (Act No. 25 of 2005), and recognised by the University Grants Commission under Section 2(f) of the UGC Act, 1956

On recommendation of the Academic Council,  
Lovely Professional University admits

**Jobanpreet Kaur**

D/o Mr. Baldev Singh and Ms. Lakhwinder Kaur

to the degree of  
**Bachelor of Science**  
(Airlines, Tourism and Hospitality)

having completed the prescribed requirements  
in regular education mode in the year 2020.

Given under the seal of the University  
at Phagwara, Punjab, India.

*Manica Gulati*

Registrar

*Rokanwar*

Vice Chancellor

*Lakhwinder Kaur*

Chancellor

Certificate Number : 271846

Registration Number: 11605330

This Degree in Absentia can be authenticated by submitting the certificate number to [www.lpu.in/authenticate](http://www.lpu.in/authenticate) or e-mail to [recordverification@lpu.co.in](mailto:recordverification@lpu.co.in)

Lovely Professional University  
Jalandhar-Delhi G.T. Road,  
Phagwara, (Punjab) India-144411.

Ph: +91-1824-444538  
website: [www.lpu.in](http://www.lpu.in)  
Date of Issue : 17-04-2021





**AIR ANAND TRAVELS**

SCO 45-46-47, Sector 17-A, Chandigarh-160 017  
Phone : 2711500, 2711600, 5012700  
E-mail : anand\_travels17@yahoo.co.in



**Date : 31<sup>ST</sup> Dec, 2017**

**CERTIFICATE OF COMPLETION**

This is to certify that Ms.Jobanpreet Kaur D/o Mr.Baldev Singh student of (Bachelor of Airlines Tourism and Hospitality Management) of Lovely Professional University, Jalandhar

She has joined us on 10<sup>th</sup> Jul, 2017 for Air Ticket Reservation training. She has successfully completed her training in Air Ticket Reservation from 10<sup>th</sup> July, 2017 to 30<sup>th</sup> Dec, 2017. During her work we found her sincere & hard working towards the duties assigned to her.

**AUTHORISED SIGNATORY**